
















BOOKING TICKETS	ACCESS FACILITIES	WESTERN THEATRES						
		Opera Theatre	Concert Hall	Playhouse	Drama Theatre	The Studio	Utzon Room	The Forecourt
<p>PLEASE LET US KNOW YOUR ACCESS REQUIREMENTS WHEN BOOKING</p> <p><u>Ticketing Policy</u> Wheelchair accessible and companion seating tickets are priced at the lowest concession available for the selected performance.</p> <p><u>NSW Companion Card</u> Recognised for performances hosted by Sydney Opera House Presents, The Essential Tour and performances by most Presenting Partners. Please confirm upon booking.</p> 	General Wheelchair Access 	Staff assisted via Box Office Information Desk	Staff assisted via Box Office Information Desk	✓ Platform stair lift on entry	✓	✓	✓ Platform lift on entry	✓
	Accessible Seating  Advanced booking required	✓	✓	✓	✓	✓	✓	✓ Configuration varies for each event - please enquire
	Accessible Toilets 	✓ Box Office Level	✓ Box Office Level	✓ Western Theatre Foyer	✓ Western Theatre Foyer	✓ Western Theatre Foyer	✓ Box Office Level	✓ Portable event amenities
	Hearing Assistance*  Collect free FM radio units from cloakroom desk. Compatible with hearing aids via an induction loop.	✓ FM Radio System	✓ FM Radio System	✓ FM Radio System	✓ FM Radio System	✓ FM Radio System	✓ Induction Loop	✗
	Assisted Performances   	AUSLAN interpreted, Audio Described and Open Captioned performances are available for selected productions. For more information visit sydneyoperahouse.com or visit the Information Desk on Box Office Level.						
	Access Tour  	The Access Tour for customers with mobility restrictions and is offered daily at 12:00pm. AUSLAN interpretation of this tour is offered on the fourth Tuesday and fourth Saturday of each month subject to availability of the interpreter. Advanced bookings are essential. See back of leaflet for details.						
	Courtesy Wheelchairs 	Available for loan before performances at the Vehicle Concourse entry to the Western Theatre Foyer on Ground Level.						
	Complimentary Shuttle Bus 	The bus runs between Circular Quay near Stand E (under the Cahill Expressway) and the Vehicle Concourse on Ground Level for selected performances. Please see bus locations or sydneyoperahouse.com for running times. There are no bus services on Sunday evenings.						
	Vehicle Drop Off Points 	On-site roundabout or undercover Vehicle Concourse via Macquarie St. All vehicles will be stopped at Main Gate to confirm access requirements.						
	Vehicle Concourse Parking on Ground Level (near Stage Door) 	A limited number of parking spaces are available on the Concourse near Stage Door for customers with limited mobility. Fees apply. To book contact the Accessible Parking Line on 61 2 9250 7185 Monday to Saturday 9:00am until 8:30pm, Sunday 10:00am until 6:00pm (subject to alteration). Please ensure you have your updated RTA details (current RTA permit number and expiry date) and credit card ready before calling.						
Sydney Opera House Car Park (2 Macquarie St, Level 1 and 6) 	RTA Permit is required. There are 11 accessible parking spaces on Level 1 and 12 additional parking spaces on Level 6. Car Park hours of operation are Monday to Sunday 6:00am to 1:00am. For more information and an outline of fees call 1800 727 5464 or visit wilsonparking.com.au							

* An induction loop is installed at the main Box Office counter.

BOOKING A PERFORMANCE

Online: sydneyoperahouse.com/access

Bookings can be made online 24 hrs, 7 days a week. Complete the online access form so we can allocate best available seating for customers who require accessible seating and other access accommodations.

By Telephone or Email

Contact Centre on 61 2 9250 7777

- Monday to Saturday
9:00am - 8:30pm AEST
 - Sunday
10:00am - 6:00pm
- Email: bookings@sydneyoperahouse.com

National Relay Service

Users who are deaf or who have a hearing impairment can call (at no cost) through the National Relay Service:

- TTY users phone 13 36 77 then ask for 9250 7777
- Speak and Listen (speech-to-speech relay) users phone 1300 555 727 then ask for 9250 7777
- Internet relay users connect NRS (www.relayservice.com.au) and then ask for 9250 7777

In Person

Box Office Foyer (located on the Upper Level via stairs or public lift).

- Monday to Saturday
9:00am - 8:30pm
- Sunday
9:00am - 5:00pm

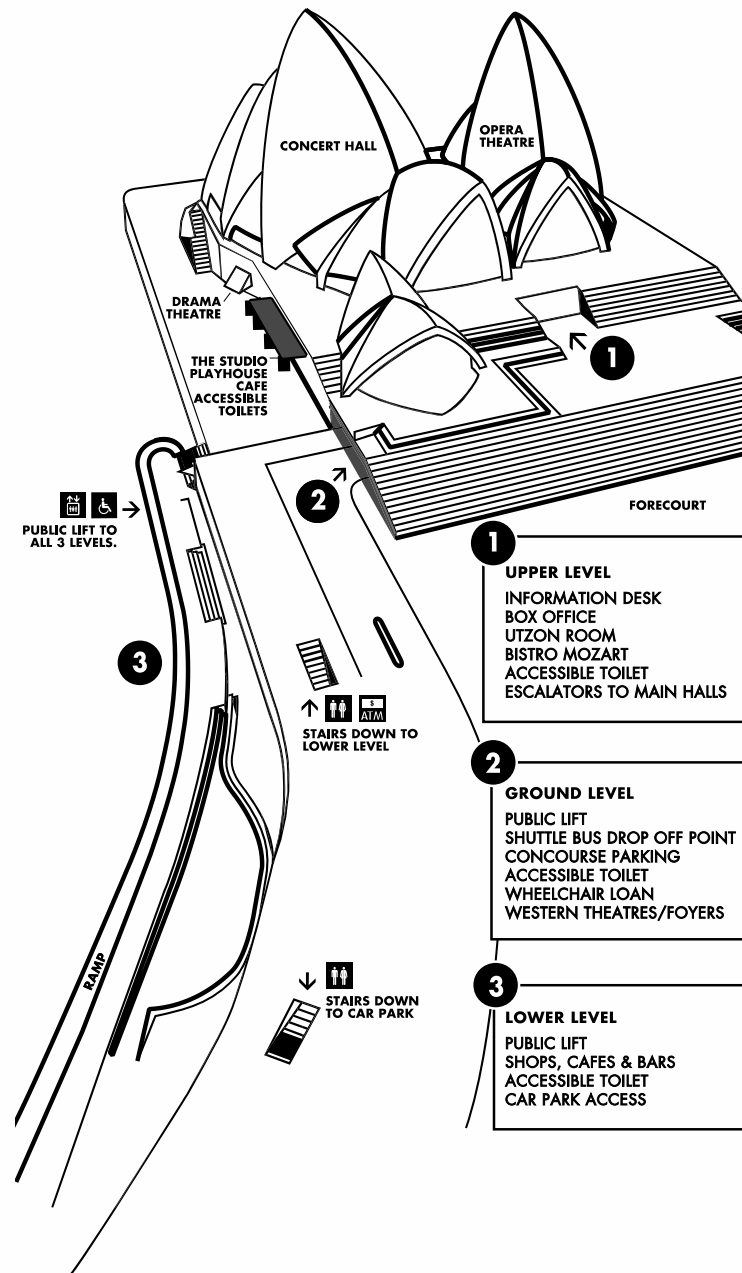
Sydney Opera House and its Box Offices are closed Good Friday and Christmas Day.

BOOKING AN ACCESS TOUR

Call Tourism on 61 2 9250 7250 or email tourism@sydneyoperahouse.com.

BOOKING AN AUSLAN TOUR

Contact the Accessibility Program Manager at jspinak@sydneyoperahouse.com on 61 2 9250 7175. TTY users phone 13 36 77 and then ask for 9250 7175.



FOR A MORE COMPREHENSIVE OUTLINE OF ACCESS SERVICES PLEASE REFER TO SYDNEYOPERAHOUSE.COM

Access Guide



SYDNEY OPERA HOUSE